

Rosa Engineering Ltd
Quality Assurance Policy



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1. Introduction

Quality is central to Rosa Engineering Ltd.'s operations; good quality assurance performance and management of the businesses activities and risks are fundamental to the continuing development of the company.

Rosa Engineering Ltd are committed to meeting not only the requirements and expectations of our clients, but to observe the law and to meet recognised industry standards and specifications in respect of both the quality of our products and services we supply.

To meet these objectives, we have documented and implemented a Quality Management System.

2. Quality Assurance Commitments

Continual Improvement: Continually strive to improve the quality of workmanship and the effectiveness of the Quality Management System and its application through corrective and preventative actions and management review.

Objectives and Targets: Meet all client requirements and ensure products and services supplied satisfy our client and industry standards and specifications. This proven by implementing quality and quantum records required by quality management system.

Communication: Ensure all staff are familiar with this Policy by means of effective communication methods such as the company's "shared drive" intranet system. Other stakeholders such as subcontractors, suppliers, clients, appropriate authorities, local communities, and other organisations will be alerted to the policy where required to full fill the company's commitment to Quality.

Client Satisfaction: Achieve and maintain client satisfaction by fully understanding our client's and their stakeholders requirements.

Training and Awareness: Provide suitable and sufficient information, instruction and training to all employees and subcontractors to enable them to perform their functions in a manner such that they assist in the achievement of the stated quality assurance objectives and targets.

3. Responsibility

Every manager will be accountable for the quality assurance performance of their department and further, expect and encourage all employees to contribute to the maintenance of and the improvement of quality assurance management within the company.

4. Review

This policy is periodically reviewed by Senior Management to ensure that it remains relevant and appropriate to the scope of activities conducted by Rosa Engineering Ltd. Amendments will be made available to all staff.

5. Conclusion

This Policy is intended to promote and achieve client satisfaction and provide a means by which the continual improvement of the company's Quality Management System can be brought about.



Ben Gooding

Director

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